Technology and Customer Services Upcoming 6 month Bids* Formal Bid/Project Name	Contract Type	Estimated Advertisement (Subject to change)	Estimated Work Start (Subject to change)	Scope	Estimated Annual Contract Value	Target JSEB Goal
		Formal Cor	tinuing Services		•	
New backup solution that integrates JEA's new cloud focused strategy	Technology Services	Fall 2022	Fall 2022	New backup solution that integrates JEA's new cloud focused strategy	\$250,000.00	No
FY23 Dell Equipment and Support Purchases Term Contract	Technology Services	Fall 2022	Fall 2022	Dell Equipment and Support Purchases with 1 Year Support Contract. Specific Estimate Equipment List and unlisted percentage discounts	\$900,000.00	No
FY23 Cisco Hardware Equipment and Support Purchases Term Contract	Technology Services	Fall 2022	Fall 2022	Cisco Equipment and Support Purchases with 1 Year Support Contract. Specific Estimate Equipment List and unlisted percentage discounts	\$1,200,000.00	No
FY23 Hewlett Packard Hardware/Equipment Purchases and Support Term Contract	Technology Services	Fall 2022	Fall 2022	Hewlett Equipment and Support Purchases with 1 Year Support Contract. Specific Estimate Equipment List and unlisted percentage discounts	\$400,000.00	No
Fiber Optic Splicing Maintenance	Technology Services	Winter 2023	Winter 2023	Fiber Optic Splicing Maintenance	\$200,000.00	No
Customer Utility Tracker Tool for jea.com	Customer Services	Winter 2023	Winter 2023	Customer Utility Tracker Tool for jea.com	\$274,000.00	No
Customer Payments Bank to Bank/LockBox Services	Customer Services	Winter 2023	Winter 2023	Customer Payments Bank to Bank/LockBox Services	\$150,000.00	No
Copier Lease and Printer Maintenance	Technology Services	Spring 2023	Spring 2023	Copier Lease and Printer Maintenance	\$200,000.00	No
Fiber Optic Underground Maintenance	Technology Services	Spring 2023	Spring 2023	Fiber Optic Underground Maintenance	\$387,000.00	No
		Formal Poten	tial Capital Projects			
Network Management Modeling System (NMMS)	Technology Services	Summer 2022	Fall 2023	This request is for an Electric System Network Modeling Management System (NMMS). The purpose of this COTS application is to integrate all aspects of the Electric Asset Lifecycle. This system will track all planning/electric analysis, Asset Engineering, Operations and Maintenance Data to include system measurement, and end of Asset Life data.	\$400,000.00	No
Water AMI Full Scale Deployment project. Equipment, Software, and Services for Water Advanced Metering Infrastructure (AMI) Field Area Network (FAN) and Headend System (HES)	Technology Services	Summer 2022	Fall 2023	Provide deployment, commissioning and ongoing operations and maintenance for Water AMI System. System will consist of a software Head End System (HES), network equipment and water meter endpoints. The purpose is to deliver register reads from and controls to water meters to meet JEA Business Unit requirements.	\$50M	No
Website Content Experience Management	Customer Services	Summer 2022	Fall 2023	Content Management Systems (CMS) / Digital Experience Managers to assist JEA with management and deployment of content for its website and other owned web assets to foster a positive user experience.	\$300,000.00	No
Network Operations Center Managed Service Provider	Technology Services	Summer 2022	Fall 2023	Network Operations Center Managed Services including an Operational Level Agreement with an underpinning contract in	\$300,000.00	No
Technology Preferred Providers Term Contract	Technology Services	Summer 2022	Fall 2023	Technology Preferred Providers qualification to provide contracted services for JEA	Unknown	No
Workforce Engagement Management (WEM) Software Solution and Implementation.	Customer Services	Summer 2022	Fall 2023	Contact Center Workforce Optimization (WFO) software	\$1M	No