



Procurement Department Bid Section
225 North Pearl Street
Jacksonville, Florida 32202

July 10, 2024

ADDENDUM NUMBER: One (1)

TITLE: RFI Ethics Hotline Services and/or Policy Management Software Solution - 1411771846

RESPONSE DUE DATE: July 15, 2024

TIME OF RECEIPT: 2:00 PM EST

THIS ADDENDUM IS FOR THE PURPOSE OF MAKING THE FOLLOWING CHANGES OR CLARIFICATIONS:

1. Question- What is the ideal go live for Helpline?

Answer- No go live has been determined yet, this RFI is to gather information.

2. Question- What is the ideal go live for Policy Manager?

Answer- No go live has been determined yet, this RFI is to gather information.

3. Question- When does your current contract expire?

Answer- The policy software contract expires 3/28/2025 and the ethics hotline contract expires 09/27/2024.

4. Question- Which project is the priority, or would you implement them in tandem?

Answer- To be determined as we are in the gathering information stage.

5. Question- What are your current pain points with your existing system(s)?

Answer- We are gathering information in anticipation of a future RFP where we will evaluate and select a vendor who is determined to have the best method for JEA with regards to pricing, quality, design, and workmanship.

ACKNOWLEDGE RECEIPT OF THIS ADDENDUM ON THE RESPONSE FORM