

Question & Answer
Connecting to the JEA Water System

Q. What size meter will I need for my home?

A. A licensed plumber can assist you with determining the proper size meter for your home. Most homes will require a $\frac{3}{4}$ -inch meter.

Q. What does the term “pre-pave” mean on the meter application?

A. This refers to a connection where there is an existing water tap, service line, and meter box already installed. A JEA Pre-Service Counter (665-5260) representative or plumber can assist you with determining what is required for your property.

Q. What does the term “full tap” mean on the meter application?

A. This refers to a connection where there is a water main available but there is NOT a tap and service line with meter box available to the property. A JEA Pre-Service Counter (665-5260) representative or plumber can assist you with determining what is required for your property.

Q. How much will it cost me to connect to the water system?

A. The costs are broken down on the attached meter application. For example, the $\frac{3}{4}$ -inch meter example mentioned above would be \$1,458.83 (pre-pave) or \$2,068.83 (full tap). The meter fee includes both the water meter and meter box which protects the meter when installed.

Q. Do I have to pay the JEA fees up front?

A. Normally, yes. However, JEA is willing to consider short term payment arrangements for connection fees for the Larsen Acres project.

Customers that are interested in a possible payment arrangement should indicate this to JEA staff when submitting your meter application. **If you have specific questions regarding payment arrangements, please contact JEA’s Water and Sewer Pre- Service Counter at 665-5260.**

Q. How will I be billed for my water usage?

A. Once connected to the system, you will see the new water charges added to your monthly JEA bill along with your electric usage.

Q. How will this impact my JEA bill?

A. The basic monthly charge for a $\frac{3}{4}$ -inch meter is \$18.90. You will also be billed for your water consumption, which is billed on a tiered basis.

Q. What are the different tiered water usage levels?

A. Water consumption is billed at \$0.93 per thousand gallons for the first 6,000 gallons; \$2.60 per thousand gallons for the next 14,000 gallons; and \$5.60 for every thousand gallons after the amount consumed goes over 20,000 gallons.

Q. Does JEA have any advice for better managing my water consumption?

A. For useful tips on managing your water consumption, please visit our webpage located at jea.com/managing-consumption